



Johannesburg
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SERVICE HOTLINE

REFERENCE NUMBER: 176/2017

19 September 2017

UPDATE ON MISSED SLA OF THE CORE AND SPECIALIST INDICES END OF DAY DATA PRODUCTS ON 15 SEPTEMBER 2017

On Friday, 15 September 2017 the dissemination of the Core and Specialised Indices files (I.Zip and SI.Zip) were delayed due to an inconsistency found between the indices files and within other JSE systems.

The cause of the data inconsistency was a misalignment of future dated reference data changes in the five day tracker records and was identified in the normal operational processing of the end of day records.

Publication was delayed until the data inconsistency could be identified and rectified.

The JSE apologizes for the impact to your operations and to your clients.

Market / Service:

JSE Core Indices End of Day Data Service

JSE Specialised Indices End of Day Data Service

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on

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Issued By:

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